Research Basics

• Choose an appropriate resource
  – Books
  – Articles
    • Research Databases
Research Basics (cont’d)

• Break down your topic
  – imagine the title of the ideal book or magazine article
    • The effect of working in teams in decision making
  – identify the key concepts
    • Working in teams
    • Decision making
Research Basics (cont’d)

• Break down your topic (cont’d)
  – think of synonyms or alternate words for each of the key concepts
    • Working in teams
      – Teamwork
      – Collaboration
    • Decision making
      – Making decisions
Research Basics (cont’d)

• Use appropriate searching techniques
  – boolean operators (and, or, not)
  – phrase searching
  – truncation/wildcard symbols
  – field searching
  – setting limits
  – refining your search (using subject headings/descriptors and other terminology)
• Putting it all together
  – (“working in teams” OR teamwork OR collaborat*) AND (decision making OR “making decisions”)
  – “working in teams” OR teamwork OR collaborat*
    AND
decision making OR “making decisions”
Go Live

• http://subjectguides.uwaterloo.ca/afm1b
Communication Abstracts
Communication Abstracts
## Communication Abstracts

### Subject

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[Update] [Cancel]


Subjects: Computer systems design and related services (except video game design and development); Custom Computer Programming Services; MULTINATIONAL work teams; COMMUNICATION in organizations -- Research; TEAMS in the workplace -- Case studies; GROUP decision making -- Case studies; SMALL groups -- Research; COMPUTER software development -- Case studies

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“Communicate Through the Roof”: A Case Study Analysis of the Communicative Rules and Resources of an Effective Global Virtual Team.

Authors: Scott, Muriel E. \(^1\) mescott@albany.edu

Source: Communication Quarterly, Jul2013, Vol. 61 Issue 3, p301-316, 18p

Document Type: Case Study

Subject Terms: MULTINATIONAL work teams
COMMUNICATION in organizations -- Research
TEAMS in the workplace -- Case studies
GROUP decision making -- Case studies
SMALL groups -- Research
COMPUTER software development -- Case studies

Author-Supplied Keywords: Organizational Communication
Small Group
Structuration Theory
Teamwork

Abstract: Challenges to effective collaboration are magnified when work teams are composed of geographically distributed members. Team members separated by time, distance, and culture often struggle with issues of trust, conflict, and potentially divisive subgroups. With global virtual teams becoming increasingly common in organizations, it is important to understand how to minimize such intercultural difficulties. This study examines rules and resources that members of a corporate global team draw on to structure their interactions. In this case study, team members draw on highly ritualized actions prescribed by their software development process and their enacted values to mitigate their communication challenges. [ABSTRACT FROM PUBLISHER]

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Author Affiliations: \(^1\)Department of Communication, University at Albany, State University of New York
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